Monmouth County COVID-19 Resources

The Monmouth County Health Department COVID-19 Hotline is 732-845-2070.

The NJ Poison Control Center and 211 have partnered with the State to provide information to the Public on COVID-19:

Call: 2-1-1
Call (24/7): 1-800-962-1253
Text: NJCOVID to 898-211
Text: your zip code to 898-211 for live text assistance

Testing Sites

Community Based COVID-19 Testing Sites

PNC Bank Arts Center, 116 Garden State Pkwy Holmdel, NJ 07733 (Monmouth County)

Immediate Care center in Marlboro now has drive-through testing for the COVID-19 virus. Appointments are required, please call 1-855-925-5467. Intake forms are available on immcare.com. 479 ROUTE 520, Marlboro, NJ. PLEASE CALL TO SCHEDULE AN APPOINTMENT FOR TESTING AT 1-855-WALK-INS, (1-855-925-5467) EXTENSION 0.

Hot Lines & 24-Hour Emergency Services

Riverview Medical Center-Crisis Intervention Services 732-219-5325
Monmouth Medical Center-Crisis Intervention Services 732-923-6999
Jersey Shore University Medical Center 732-776-4555?
Bayshore Medical Center- 732-739-5900
Monmouth County Office of Mental Health- 732-431-7200
Monmouth County Health Department 732-845-2070
Perform Care/Children’s Mobile Response 1-877-652-7624
180 (Women’s Center) *Hazlet Office 732-264-4111 *Neptune Office 732-988-5200
Division of Child Protection & Permanency (DCP&P) - 1-877-NJABUSE or 1-877-652-2873
Family Crisis Intervention 732-542-2444.? After hours 732-996-7645
Parents Anonymous Helpline 1-800-843-5437
NAMI (National Alliance on Mental Illness) HelpLine (800) 950-6264?- COVID-19 (CORONAVIRUS) INFORMATION AND RESOURCES

Childcare

04/01/2020
**Monmouth and Ocean County Councils for Young Children**

In Monmouth County, if you need support during these challenging, uncertain times contact Kelly at 732-673-8348 or kelly.gray@vnahg.org or Dorys (Spanish) at 908-670-4432 or dorys.reitsma@vnahg.org.

**Education**

New Jersey Higher Education Student Assistance Authority (HESAA) will offer assistance to those who need help making regular payments to NJCLASS student loans due to a diminished income. Those directly impacted by COVID-19 can apply for NJCLASS loan relief for temporary disability or unemployment. Applications for these relief options are available:

Relief Options /Unemployment

NJ CLASS Temporary Disability Form

NJCLASS loan application for financial hardship relief

**Elderly & Medically Fragile**

The NJ Office of the Long-Term Care Ombudsman www.nj.gov/ltco continues to advocate for long-term care residents during this health emergency. Although visits to facilities are restricted, the LTCO continues to accept complaints and will reach out to the long-term care facility by telephone in order to attempt to resolve any problems a resident might be experiencing. The LTCO can be reached by calling 1-877-582-6995 or by email at ombudsman@ltco.nj.gov

**WIC Clinics**

Will be mailing out checks.

**Unemployment Offices:**

All unemployment offices will be closed until further noticed, please visit https://myunemployment.nj.gov/ or call:

North Jersey: (201) 601-4100
Central Jersey: (732) 761-2020
South Jersey: (856) 507-2340

**Food**

Fulfill

Fulfill is the premier resource to find food pantries and soup kitchen/pantry updates Phone: 732-918-2600  Fax: 732-918-2660 main@fulfillnj.org

Reformation Pantry in West Long Branch

Are providing drive-through service. For more information about Reformation Pantry, contact Debbie Keszler at wlbfoodpantry@gmail.com or Fulfill.

04/01/2020
Saker ShopRite stores

Have reserved checkout lanes for customers over the age of 60. Saker ShopRite stores are in Hazlet, Middletown, Aberdeen, Shrewsbury and other towns. ShopRite also offers ShopRite from Home service, as well as Instacart, a third-party grocery service.

Asbury Park Dinner Table

Is on a mission to help our local restaurants and hungry families during these insecure times. The program has enlisted three churches — St. Stephen AME Zion Church, Second Baptist Church, and United Fellowship Baptist Church — as meal distribution sites.

JBJ Soul Kitchen & Foundation

With locations in Red Bank, Toms River and at Rutgers University-Newark, JBJ Soul Kitchen is now serving only take-out and delivery, for in-need community only, and has reduced its hours. See the schedules here. 732 731 1414 info@jbjsoulkitchen.org

Jersey Shore Dream Center

Has a mobile unit. If you or anyone you know is in need of food, please e-mail info@jerseyshoredreamcenter.org!

The P.O. Ken Tietjen Memorial Foundation

Is repurposing its network of volunteers for a new mission: Delivering food to the Bayshore area senior citizens and those who are homebound during the coronavirus crisis. Phone: 732 795-0800. Email: info@minihorseheroes.org

Finance

United Way: The Financial Success Center (FSC) Network Freehold location is offering virtual Financial Coaching for individuals and families working towards their financial goals, or those who need guidance on how to financially navigate this current environment. Coaching services include budgeting and money management. Please call 732-414-6745 and leave a message with your contact information for a Financial Coach to return your call.

Fulfill of Monmouth and Ocean is available to help families in financial need. Phone:732-918-2600 Fax:732-918-2660 main@fulfillnj.org

COVID-19 Ancillary Costs: The HealthWell Foundation just announced a COVID-19 Fund that provides up to $250 in assistance with ancillary costs associated with COVID-19. Grants awarded through the fund will provide reimbursement assistance to at-risk or quarantined individuals for delivered food, medication, telehealth copays, and transportation costs associated with COVID-19.

Housing

04/01/2020
Governor Murphy Enacts Moratorium on Removals of Individuals Due to Evictions or Foreclosures

For a list of housing counselors participating in FMAP, visit: https://njhousing.gov/foreclosure

At the Department of Community Affairs, rental assistance programs continue to operate. While DCA field offices are closed to the public to observe social distancing protocols, DCA encourages current participants to utilize the online portal at assistancecheck.com to submit documents or to submit documents through the mail. Current program participants may email or call the field offices or the customer service line at 609-292-4080 or email: customer.service@dca.nj.gov to leave messages with questions. Messages are checked frequently and will be returned as promptly as possible.

Residents who are in need of emergency housing assistance, please call 2-1-1. For residents who do not have emergent needs, but would like to find out if they are eligible to apply for any of DCA’s assistance programs, they should visit DCA’s online anonymous screening tool: www.nj.gov/dca/dcaid. Residents may also visit (new webpage link) to learn more about our housing assistance programs.

New Jersey Housing Resource Center 877-428- 8844 https://nj.gov/njhrc/

Monmouth County Homeless Systems Collaborative
http://www.monmouthresourcenet.org/search/monmouth-county-homeless-systems-collaborative-hsc/

**Mental Health**


Mental Health Association of New Jersey:

Virtual Support Groups and Interactive Community Educational Programs and Training will be available through Zoom, Facebook or Skype. Check our website or email info@mhanj.org for the schedule and more information.

County-based services and sessions with families and individuals will continue through the phone and online. For information, email info@mhanj.org

Our toll-free Call Center, available Statewide, remains active, providing emotional support and referrals:

04/01/2020
For information and referral call NJ MentalHealthCares at 866-202-4357.


Peers seeking support from a trained specialist with lived experience: Peer Recovery WarmLine at 877-292-5588.

YMCA of Monmouth County

Effective March 16, YMCA of Greater Monmouth County locations will close in response to the NJ State of Emergency. As of now, YMCA Counseling & Social Services will continue. We will seek ways to support our greater community at this time of need and continue critical programs like prevention, recovery, counseling and social services. Read our announcement for full details and be well. conta.cc/2WmTAzN

Libraries

Monmouth County Library

All branches are closed to the public, but available by phone and email to assist with information needs or for use of online services. Book drops are closed; please do not leave any items outside library doors. Due dates will be extended until reopening and fines will be waived during the closure. Call 1-866-941-8188 Monday-Thursday 9am – 8pm Friday and Saturday 9am-5pm (flyer)

Long Branch Free Public Library

Long Branch Library has created a special resource hub

Apply for a library Card online

David Perez - Long Branch Public Library’s Social Work Office 732.222.3900 ext. 2290 dperez.lbpl@gmail.com

Social Security

All local Social Security offices are closed to the public for in-person service as of Tuesday, March 17, 2020. We will provide limited, critical services via phone, mail, and online, while we focus our efforts on serving people most in need.

Online at www.SSA.gov – You can conduct most business online without assistance

You can call your local office’s General Inquiry (GI) line. We have employees available to help you.
You can call our National 800 Number. We also offer many automated telephone services so you do not have to wait to speak with a telephone agent.

Contact Ticket to Work Help Line with any questions at 1-866-968-7842 or 1-866-833-2967 (TTY). Monday – Friday, 8a.m. - 8p.m. ET. Email: support@choosework.ssa.gov.

**Special Needs**

SPAN Parent Advocacy Network

Our staff, including Family Resource Specialists, Parent Group Specialists, Community Health Workers, and others are available to support families, educators, and health professionals by phone and email info@spanadvocacy.org. Please call our warmline — (973) 642-8100 for assistance. If our Intake Specialist is not available to take your call, please leave a detailed message, including the best number for us to reach you. We are returning calls as soon as possible, usually within 48 hours.

MOCEANS Center for Independent Living, Inc. (732) 571-4884

Given that most people are spending more time at home, social isolation can occur, especially for people living with disabilities. To combat this, we will be hosting daily peer meetings at 6pm EST via Zoom. Please note that you do not need to have the app or a smart phone, you can call in via the New York number - 1 929 436 2866.

Join Zoom Meeting https://zoom.us/j/613461887 Meeting ID: 613 461 887

Find your local number: https://zoom.us/u/acvGVDVubY

NJ Register Ready was created to help people with a disability in times of emergency. NJ residents with special needs are encouraged to add their personal information to this special needs registry. The information provided will be shared with emergency response agencies so that responders will be better equipped to serve registrants in the event of an emergency or evacuation in their area. Dial 211 for help in registering. https://www13.state.nj.us/SpecialNeeds/SigninReturnUrl=%2fSpecialNeeds%2f

**Utilities**

Any NJ customer who previously experienced a suspension of their utility service should contact their power companies. Contact info at http://bit.ly/2DGwtGb.

Comcast/Xfinity On the heels of offering new, low-income Internet Essentials customers two months of free internet and raising the speed of that program’s service to 25/3 Mbps, Comcast announced additional steps to help ensure people stay connected to the Internet as more schools suspend classes

04/01/2020
and companies encourage employees to work from home due to the Coronavirus.
https://corporate.comcast.com/covid-19

· AT&T COVID-19 response: offers open hot-spots, unlimited data to existing customers, and $10/month plans to low income families

· Verizon COVID-19 response: no special offers, but following the FCC agreement.

· Sprint COVID-19 response: follows FCC agreement, provides unlimited data to existing customers, and, starting Tuesday, 3/17/2020, will allow all handsets to enable hot-spots for 60 days at no extra charge.

· T-Mobile COVID-19 response 1: follows FCC agreement, plus unlimited data to existing customers, and, coming soon, will allow all handsets to enable hot-spots for 60 days at no extra charge.